Rakuten Medical



Suzane San, MBA

Chief People Officer & U.S. Divisional Officer, Rakuten Medical, Inc.

As Chief People Officer and U.S. Divisional Officer at Rakuten Medical, Suzane oversees the company's global people strategy, organizational development and operations of the U.S.-based team. Since joining Rakuten Medical in 2015 as one of the company's early administrative and operations team members, she has been a driving force behind the company's growth and culture.

Tasked with overall leadership of workforce planning, talent acquisition, and talent management, she has partnered closely with global teams to build comprehensive, full-cycle people operations and advance career development strategies. Her leadership has also been key in cultivating Rakuten Medical's pioneering and collaborative culture.

Before joining Rakuten Medical, she worked in accounting and HR roles at Epic Sciences, Excellent Education, iTherX Pharmaceuticals, and Vantagepoint Laboratories, accruing more than two decades of experience in HR, finance, and compensation management in the biotech industry.

Suzane received a Bachelor of Science in Accounting and an MBA from The University of Phoenix, U.S., and earned a Chief Human Resources Officer (CHRO) certification from Wharton University of Pennsylvania Executive Education.